पेंशन के लेखांकन और प्रबंधन की प्रणाली
दूरसंचार विभाग की एक पहल

Controller of Communication Accounts, U.P.(East)
नियंत्रक संचार लेखा उ. प्र. पूर्वी
What is SAMPANN? संपन्न क्या है?

- SAMPANN is an initiative undertaken by the Controller General of Communication Accounts (CGCA), DoT for the benefit of DoT/BSNL pensioners.

- SAMPANN or “System for Accounting and Management of Pension” is a Comprehensive Pension Management System of DoT.

- SAMPANN is a seamless pension processing system which brings the processing, sanctioning, authorization and payment under a common platform.
Features of SAMPANN

- Single Window System
- Online Tracking Facility
- Online Grievance Redressal
- Regular SMS Alerts
- Digitally signed e-PPO
- Timely Payment of Dues

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Features of SAMPANN

- Pensioners can track the progress of their case online on their Dashboard.

- Pensioners will get sms alerts on their registered mobile number at each stage.

- Direct credit of Pension/DR Arrears/Arrears in the bank account.

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Benefits to Pensioners

- No delay in payment of first pension
- Accurate payment of pension
- Single window for everything
- Online grievance redressal
- Online submission of digital life certificate
- No delay in payment of arrears

SAMPANN

Controller of Communication Accounts, U.P. (East)
SAMPANN APP

- Track Pension
- View e-PPO
- Lodge and track Grievances
- View Monthly Statement
- Stay Updated

Download SAMPANN APP from

Controller of Communication Accounts, U.P. (East)
CONTACT

• All India Toll-free helpline 1800-113-5800

• Centralized helpdesk mail id – sampann.cpms-dot@gov.in

• Controller of Communication Accounts, UP (East) T E Building, Vikas Khand-1, Gomti Nagar, Lucknow-226010

• Contact No. of Pension Section
  0522-2302702
  0522-2302771

• For Pension Enquiries: Toll-free No: 1800-180-1870

VISIT https://doptpension.gov.in TODAY

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